

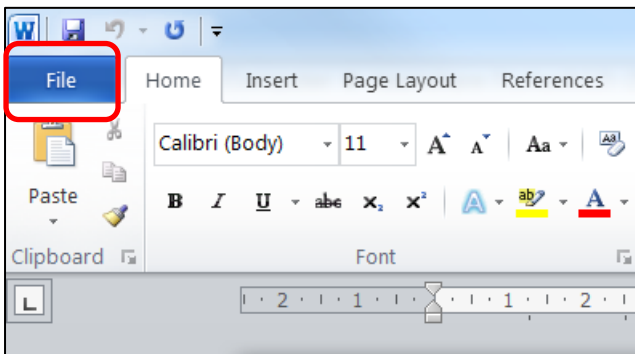
Children & Families Hub – Effective Support Directory Guidance

The Children & Families Hub uses the Effective Support Directory to signpost to services when the level of need in a request for support does not meet Children Social Care or Family Solutions.

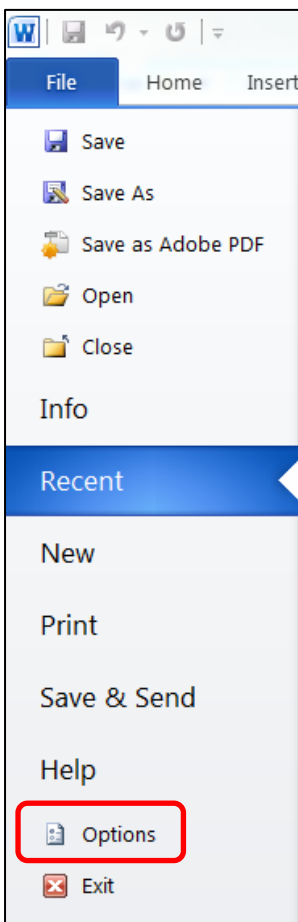
The Directory has a range of services broken down into quadrant and then categories to help identify services that are available.

To Access Hyperlinks with One Click

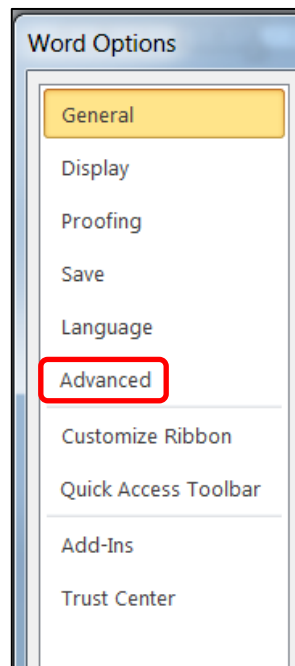
1. click 'File' (top left)



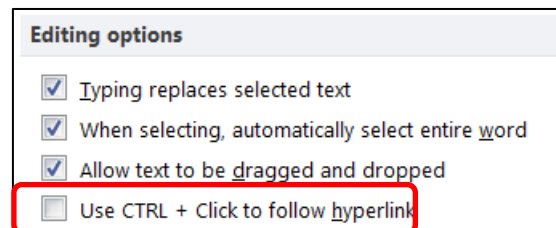
2. Click 'Options'



3. Click 'Advanced'



4. UNTICK the 'Use CTRL + click to follow hyperlink' option



You will now be able to access hyperlinks in the document with just one click

- The 1st page of the Directory displays hyperlinks to 22 different categories of need. Click on the appropriate category of need to go a list of services that can offer support.
- If a category of need is marked yellow, this means that there are Family Innovation Fund services running for this particular category. The Family Innovation Fund is a two-year contract to encourage and enable voluntary and community sector organisations to offer early help and to support children, young people and adults. This includes parenting support, counselling and mediation, coaching and mentoring, and the identification of risky behaviours.
- Family Innovation Fund Services are located at the top of each category of need for quick access.
- The 'Sexual Abuse/CSE category is marked in red to enable users of the Directory to see it clearly.
- Embedded documents, which include referral forms & further information, can be accessed by double-clicking the document icon.

If you notice any discrepancies, would like your service added or require assistance using the directory, please email gabriel.drinkell@essex.gov.uk in the 1st instance.